



# RAIL BOOKING – IRCTC



## Step 1: Select Travel under the Services tab



The screenshot shows the Mobisafar partner dashboard interface. At the top, there is a navigation bar with tabs for 'Channel Partner's', 'Partner's Wallet', 'Services', 'Register Complaint', and 'Reports'. The 'Services' tab is active, and a dropdown menu is open, listing various services: 'MONEY TRANSFER', 'AEPS/MICRO ATM', 'TRAVEL', 'CASH COLLECTION', 'INSURANCE', 'PAN CARD', and 'RECHARGE & BILLPAY'. The 'TRAVEL' option is highlighted, and a sub-menu is visible with options: 'BUS BOOKING', 'IRCTC', and 'AIRLINE/HOTEL'. Below the navigation bar, there is a 'NEWS' section on the left and a large promotional banner for 'Bus Booking' on the right. The banner features the Mobisafar logo, a list of benefits (Customer Support, Ladies Seats Separate, Instant Booking, 50000+ Routes, 2300+ Bus Operators, Lowest Price), logos of partner bus operators (UPSRTC, OSRTC, MSRTC, KSRTC), and contact information (E-mail: care@mobisafar.com, Website: www.mobisafar.com). A link 'Click to Show Today Transaction' is located below the NEWS section.

## Step 2 : Go to IRCTC

Channel Partner's    Partner's Wallet    Services    Register Complaint    Reports      

IMPS for SYNDICATE BANK, is down as per NPCI. Kindly use NEFT for immediate transaction receipt.

**NEWS**

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[SBI Challan Cash Deposit<sup>NEW</sup>](#)

[YesBank Advisory on Corona Lockdown](#)

[Corona Lockdown I-Card](#)

[UTI Pan Scanning Software<sup>NEW</sup>](#)

[Download Branding<sup>NEW</sup>](#)

MONEY TRANSFER ▶

AEPS/MICRO ATM ▶

TRAVEL ▶

CASH COLLECTION ▶

INSURANCE ▶

PAN CARD ▶

RECHARGE & BILLPAY ▶

[Yesbank virtual account](#)

[SBI Challan Cash Deposit<sup>NEW</sup>](#)

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[Download Branding<sup>NEW</sup>](#)

**BUS BOOKING**

**IRCTC**

AIRLINE/HOTEL

[Rate](#)

[Slip](#)

[Click to Show Today Transaction](#)



Powered by



**MICRO ATM & KIOSK**

AMOUNT	COMMISSION
500-999	₹1*
1000-1999	₹2*
2000-2999	₹4*
3000-7999	₹7*
8000-10000	₹10*

\* Commission valid for effus withdrawal transaction only



EARN UPTO

**₹10/-**

PER TRANSACTION

**FREE\***

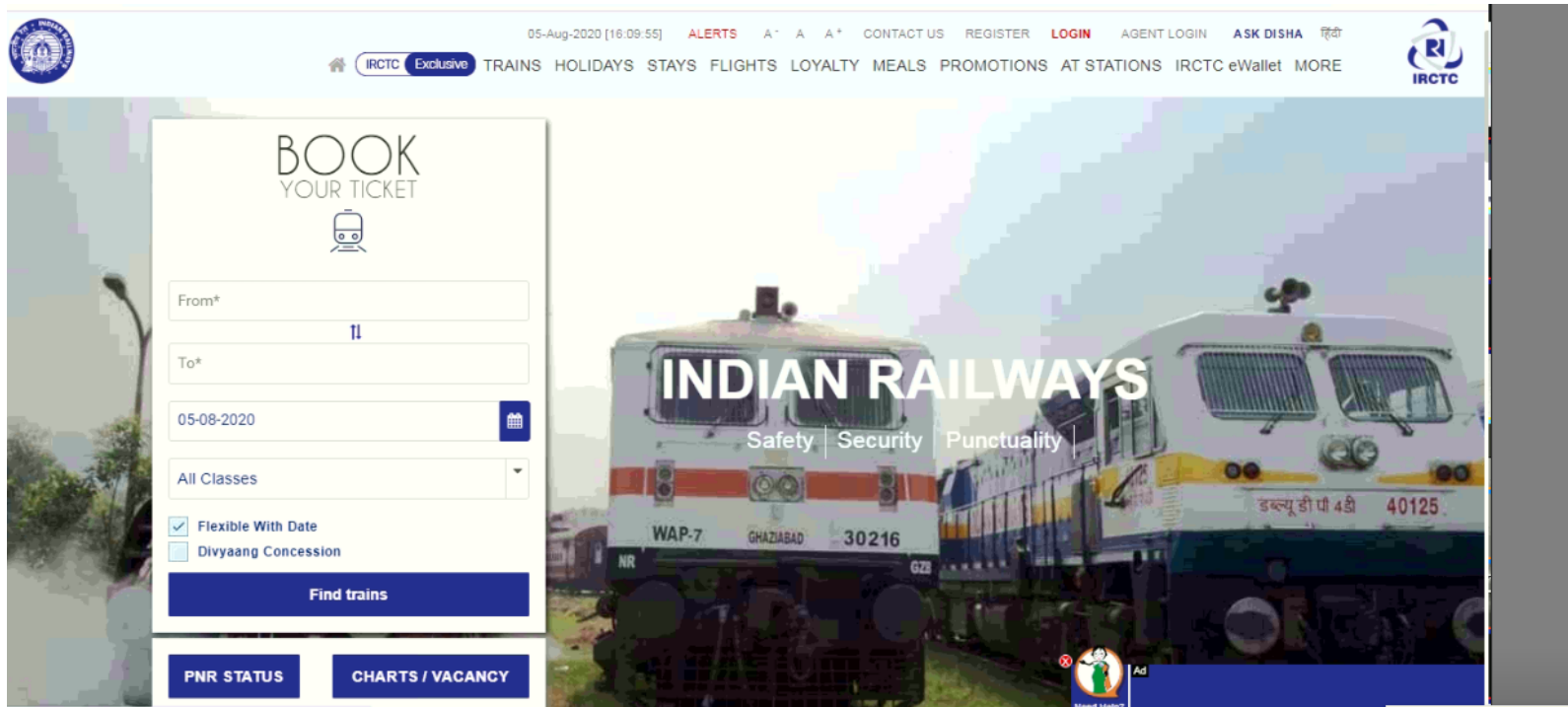
SAME DAY

BANK SETTLEMENT

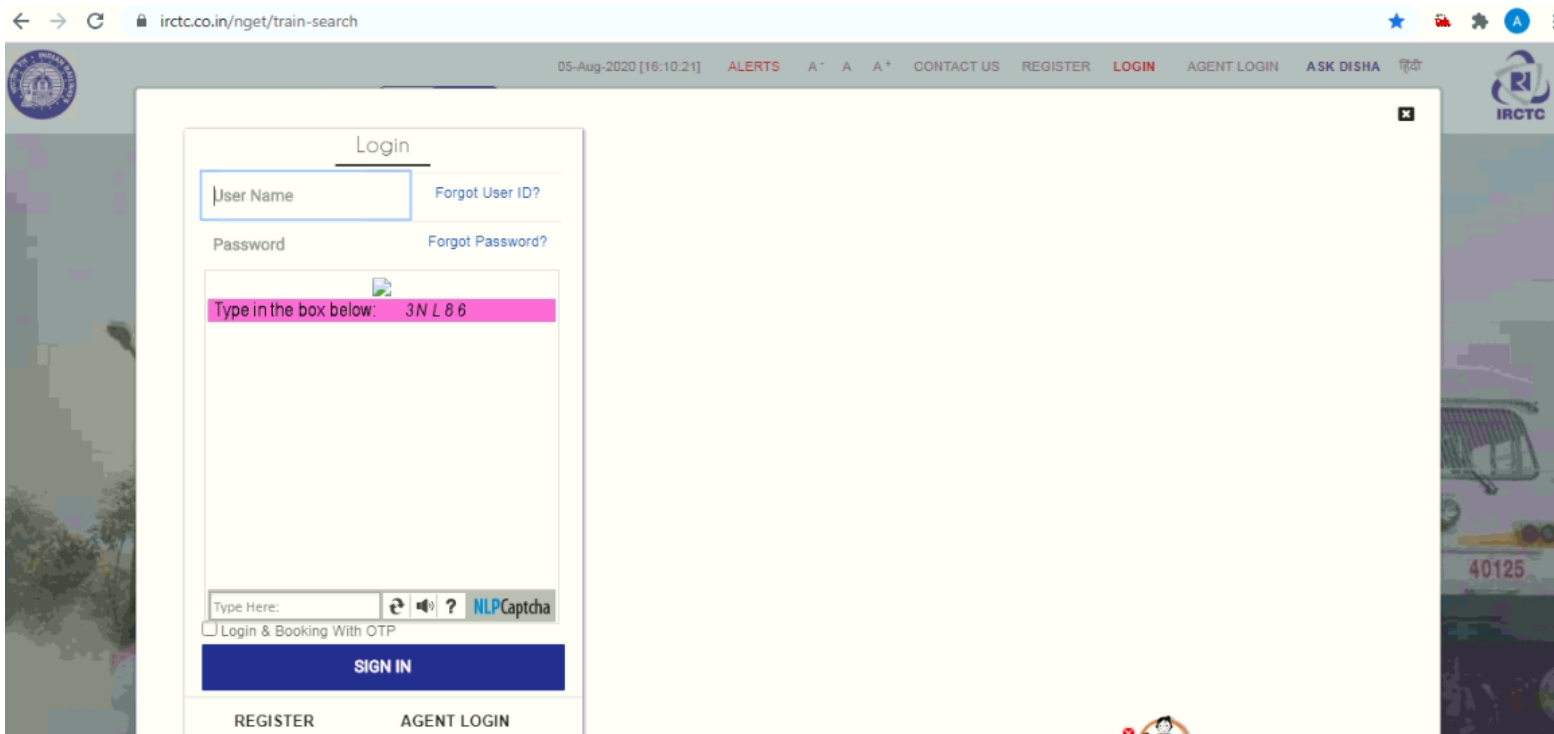


A@PS  
AADHAR ENABLED PAYMENT SYSTEM

### Step 3 : IRCTC Home Page will be opened



## Step 4 : Login page will appear

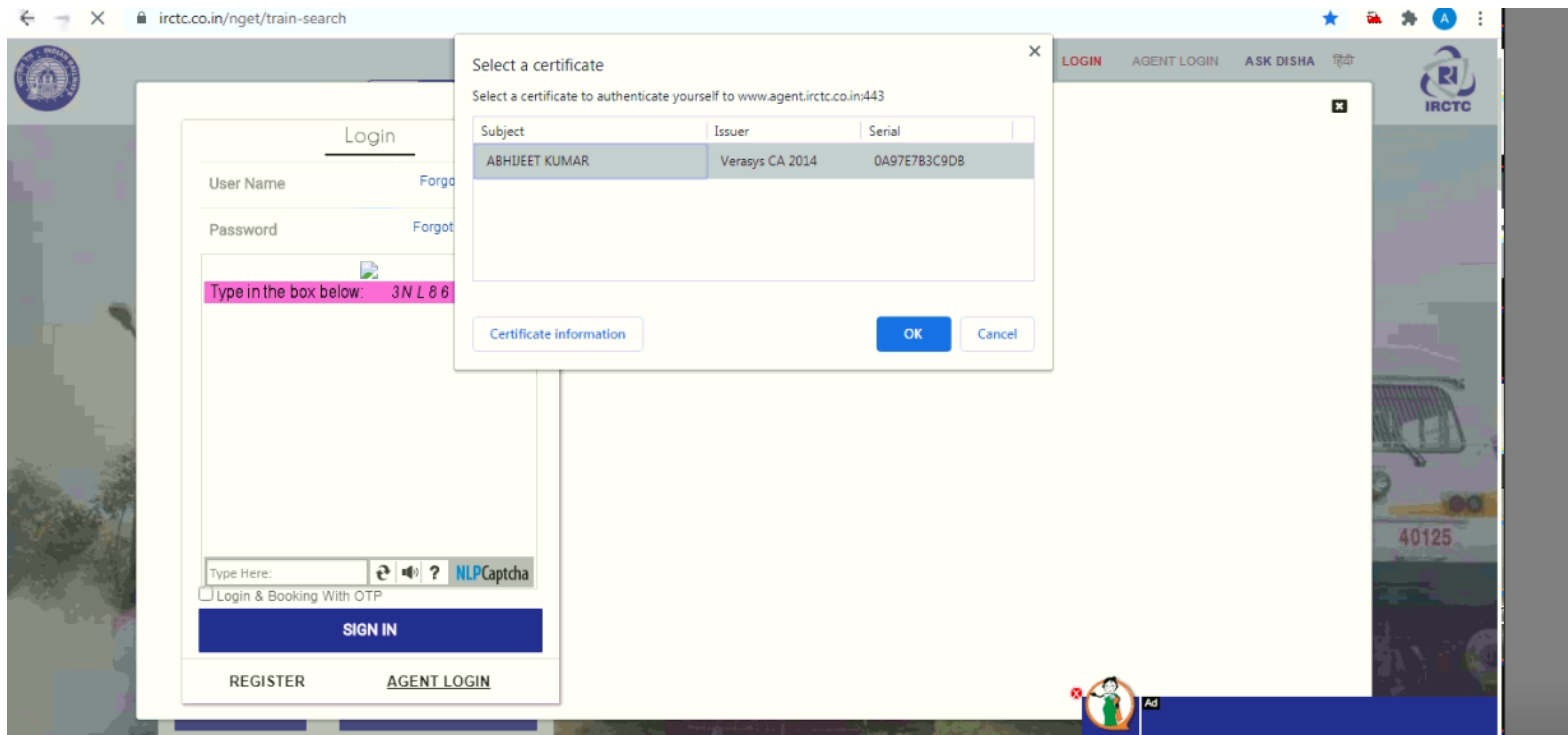


The screenshot shows the IRCTC login page in a web browser. The browser's address bar displays "irctc.co.in/nget/train-search". The page header includes the IRCTC logo and navigation links: "05-Aug-2020 [16:10:21] ALERTS A- A A+ CONTACT US REGISTER LOGIN AGENT LOGIN ASK DISHA". The main content area features a "Login" form with the following elements:

- User Name [Forgot User ID?](#)
- Password [Forgot Password?](#)
- Captcha: Type in the box below: 3 N L 8 6
- Type Here:   [NLP Captcha](#)
- Login & Booking With OTP
- 

At the bottom of the form, there are links for "REGISTER" and "AGENT LOGIN".

## Step 5 : Select a certificate to Authenticate

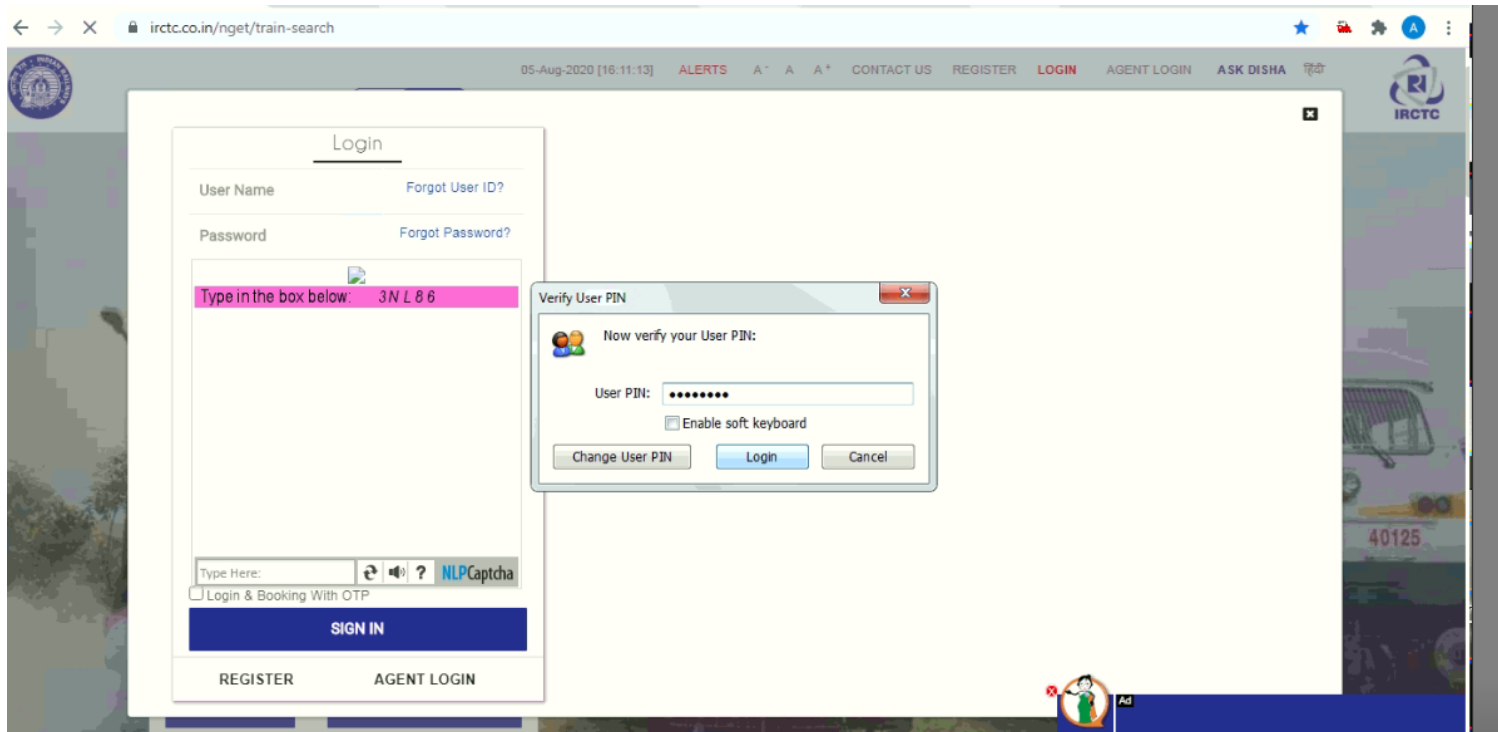


The screenshot shows the IRCTC login page with a 'Select a certificate' dialog box open. The dialog box contains a table with the following data:

Subject	Issuer	Serial
ABHIJEET KUMAR	Verasys CA 2014	0A97E783C9D8

Below the table are buttons for 'Certificate information', 'OK', and 'Cancel'. The background shows the login form with fields for 'User Name', 'Password', and a captcha box containing the text 'Type in the box below: 3 N L 8 6'. There are also links for 'REGISTER' and 'AGENT LOGIN'.

## Step 6 : Verify your User PIN

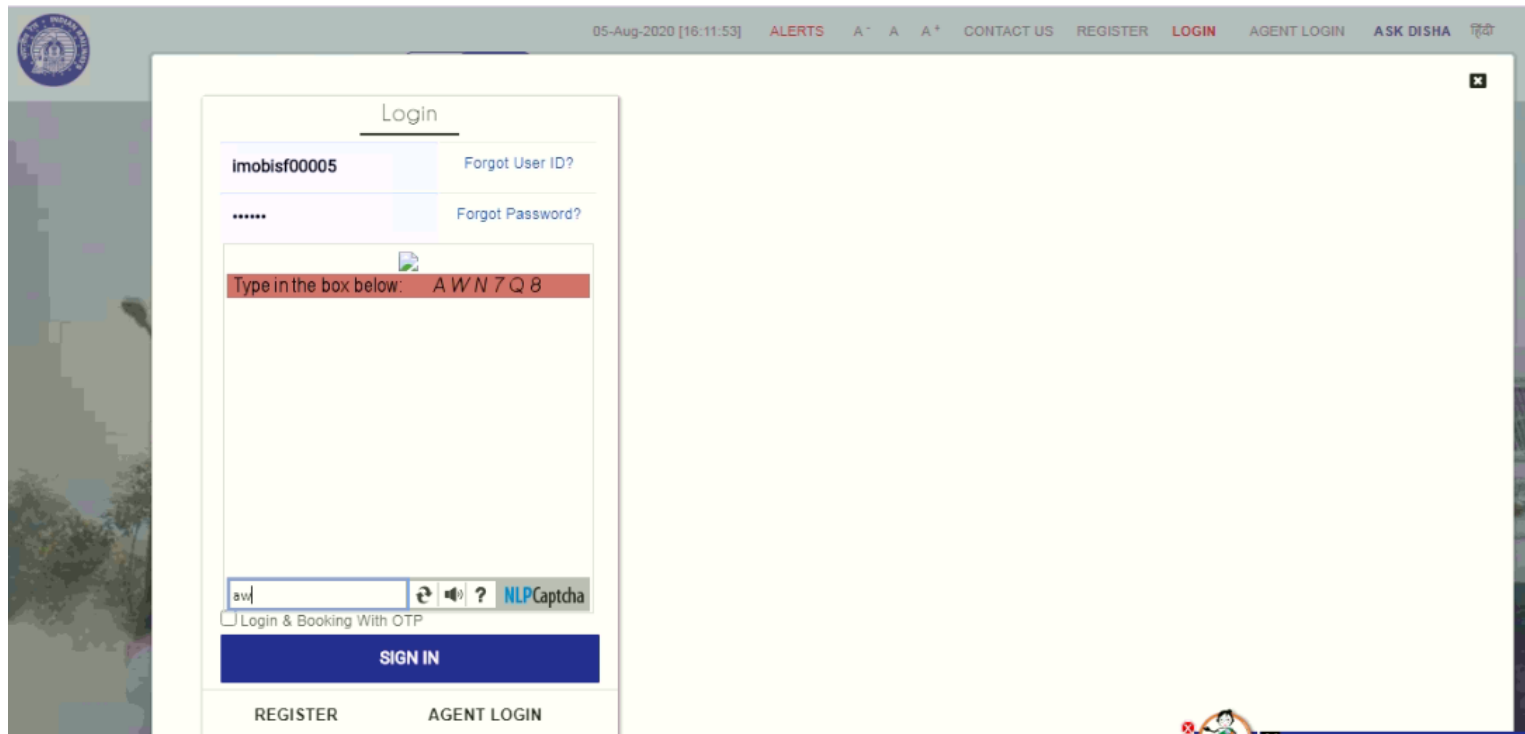


The screenshot shows the IRCTC login page with a 'Verify User PIN' dialog box open. The dialog box contains the following text and elements:

- Title: Verify User PIN
- Message: Now verify your User PIN:
- User PIN: [Redacted]
- Checkbox:  Enable soft keyboard
- Buttons: Change User PIN, Login, Cancel

The background page shows the login form with fields for User Name, Password, and a CAPTCHA. The CAPTCHA text is '3N L 8 6'. There are also links for 'REGISTER' and 'AGENT LOGIN' at the bottom of the login form.

## Step 7 : Agent Login

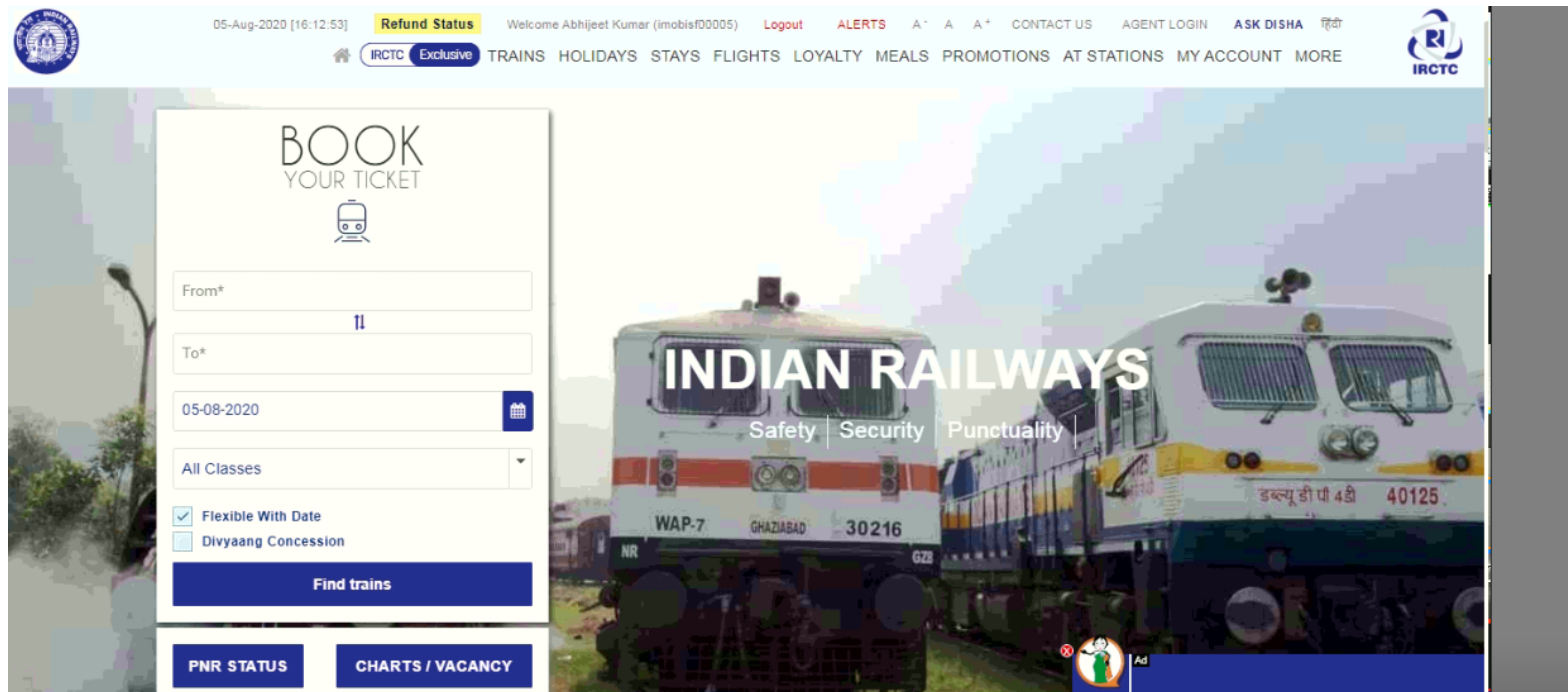


The screenshot shows the Mobisafar Agent Login interface. At the top, there is a navigation bar with the date "05-Aug-2020 [16:11:53]" and several menu items: "ALERTS", "A-", "A", "A+", "CONTACT US", "REGISTER", "LOGIN", "AGENT LOGIN", "ASK DISHA", and "हिंदी". The main content area is titled "Login" and contains the following elements:

- A text input field containing "imobisf00005" with a "Forgot User ID?" link to its right.
- A password input field with masked characters "\*\*\*\*\*" and a "Forgot Password?" link to its right.
- A CAPTCHA section with the instruction "Type in the box below:" and the text "A W N 7 Q 8".
- A small input field containing "aw" and an "NLP-Captcha" button.
- A checkbox labeled "Login & Booking With OTP".
- A prominent blue "SIGN IN" button.
- At the bottom of the form, there are links for "REGISTER" and "AGENT LOGIN".

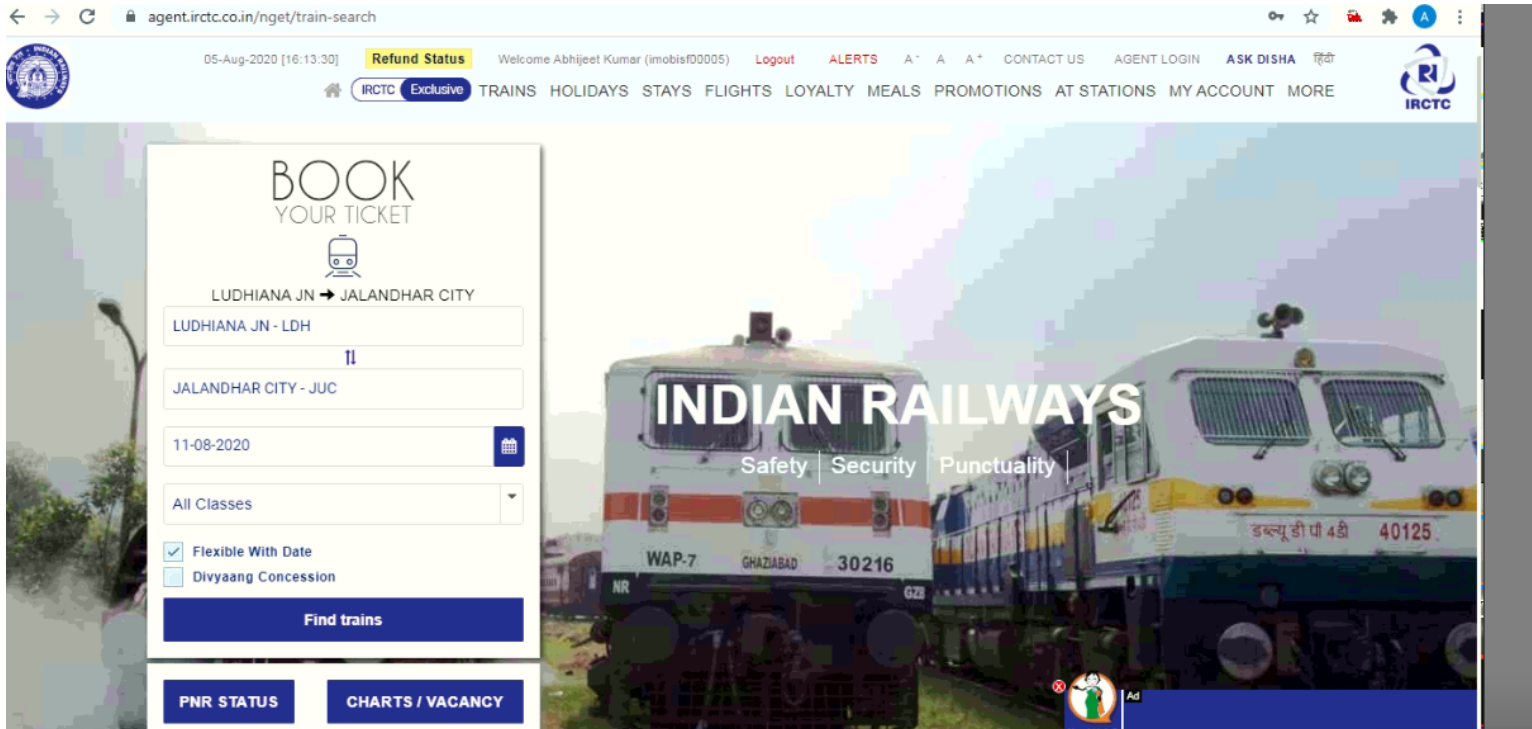


## Step 8 : Agent logged into IRCTC portal Successfully



The screenshot displays the IRCTC website interface. At the top, the user is logged in as 'Abhijeet Kumar (imobisf00005)' with a 'Logout' option. The navigation menu includes 'IRCTC Exclusive', 'TRAINS', 'HOLIDAYS', 'STAYS', 'FLIGHTS', 'LOYALTY', 'MEALS', 'PROMOTIONS', 'AT STATIONS', 'MY ACCOUNT', and 'MORE'. The main content area features a 'BOOK YOUR TICKET' form on the left with fields for 'From\*', 'To\*', '05-08-2020', and 'All Classes'. It also includes checkboxes for 'Flexible With Date' and 'Divyaang Concession', and a 'Find trains' button. Below the form are buttons for 'PNR STATUS' and 'CHARTS / VACANCY'. The background banner shows two Indian Railways locomotives with the text 'INDIAN RAILWAYS' and 'Safety | Security | Punctuality'. The IRCTC logo is visible in the top right corner.

## Step 9 : Enter Origin / destination & date. Click on “Find trains”



The screenshot shows the IRCTC train search interface. The browser address bar displays `agent.irctc.co.in/nget/train-search`. The page header includes the IRCTC logo, a user profile for Abhijeet Kumar (imobisf00005), and navigation links such as Refund Status, Alerts, and My Account. The main search area is titled "BOOK YOUR TICKET" and features a form with the following fields: origin (LUDHIANA JN - LDH), destination (JALANDHAR CITY - JUC), date (11-08-2020), and class (All Classes). There are also checkboxes for "Flexible With Date" and "Divyaang Concession". A prominent blue button labeled "Find trains" is positioned below the form. The background of the page features a large image of an Indian Railways train with the text "INDIAN RAILWAYS" and "Safety | Security | Punctuality".



## Step 10 : Select the train & class from the available trains list

agent.irctc.co.in/nget/booking/train-list

LUDHIANA JN → JALANDHAR CITY

← Previous Day Tuesday 11 Aug Next Day ▶

Quota: GENERAL

Train name & no.	Departs	Arrives	Duration	Class	Availability & Fare
 <b>JAN SHATBDI SPL(02053)</b> LUDHIANA JN → JALANDHAR CITY Departs on: Mon, Tue, Wed, Fri, Sat & Sun	19:35	20:35	01:00	Second Sitting (2S)	Tuesday 11-8-2020 ₹75.00
← Previous Days availability      Next Days availability →					
11 Aug 2020 (TUE) <b>AVAILABLE-0148</b> Book Now	12 Aug 2020 (WED) <b>AVAILABLE-0137</b> Book Now	14 Aug 2020 (FRI) <b>AVAILABLE-0106</b> Book Now	15 Aug 2020 (SAT) <b>AVAILABLE-0123</b> Book Now	16 Aug 2020 (SUN) <b>AVAILABLE-0121</b> Book Now	17 Aug 2020 (MON) <b>AVAILABLE-0117</b> Book Now
 <b>SACHKHAND SPL(02715)</b> LUDHIANA JN → JALANDHAR CITY Departs on: All Days	17:54	18:55	01:01	Second Sitting (2S)	Check availability & fare

**Train Types**  SPECIAL

**From Stations**  LUDHIANA JN(LDH)

**To Stations**  JALANDHAR CITY(JUC)

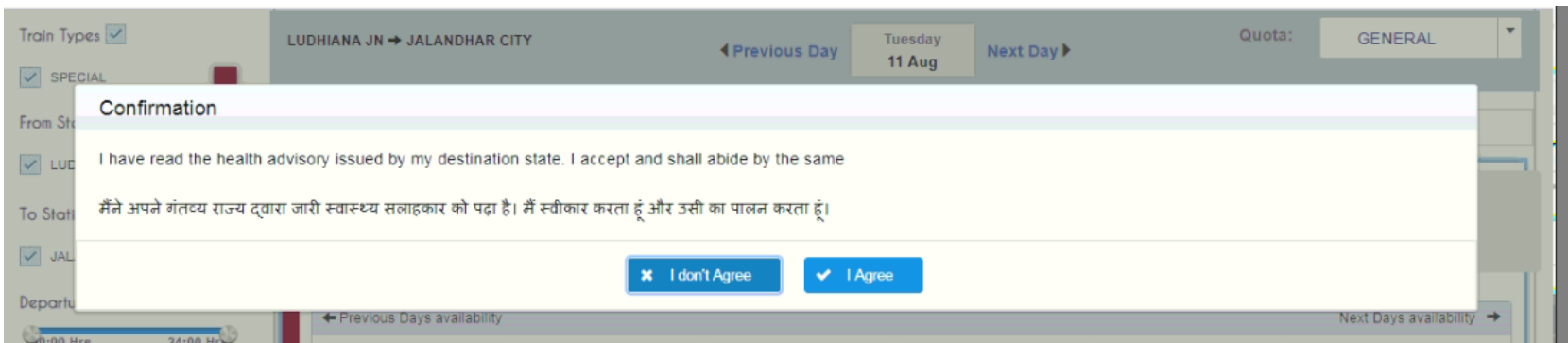
**Departure Time** 00:00 Hrs - 24:00 Hrs

**Arrival Time** 00:00 Hrs - 24:00 Hrs

**Availability Legends**

AVAILABLE: Available  
 CURR\_AVBL: Current Booking Available  
 RAC: RESERVATION AGAINST CANCELLATION  
 WL#: WAITLIST  
 REGRET/WL: No more booking allowed not available: Not Available

## Step 11 : Click “I Agree” on the confirmation page




The screenshot shows the Mobisafar booking interface. At the top, it displays the route "LUDHIANA JN → JALANDHAR CITY", the date "Tuesday 11 Aug", and the quota "GENERAL". A "Confirmation" dialog box is overlaid on the page, containing the following text:

I have read the health advisory issued by my destination state. I accept and shall abide by the same

मैंने अपने गंतव्य राज्य द्वारा जारी स्वास्थ्य सलाहकार को पढ़ा है। मैं स्वीकार करता हूँ और उसी का पालन करता हूँ।


At the bottom of the dialog box, there are two buttons: "I don't Agree" (with a red 'x' icon) and "I Agree" (with a green checkmark icon).

## Step 12 : Enter Passenger Details

← →  agent.irctc.co.in/nget/booking/psgninput  
Karan Tandon

**⚠ No concessional tickets allowed for this Train / Quota/Class.**

Note: Please submit full name of the passengers instead of initials.  
Note: The ID card will be required during journey

 1 ✕

ajitesh pandey 32 Male Window Side India

[+ Add Passenger](#)

Travelling with a Child below 5 Years of age? [Click Here](#) to enter details.

Please ensure that the names of all passengers match with their travel documents\*.

Consider for Auto Upgradation.

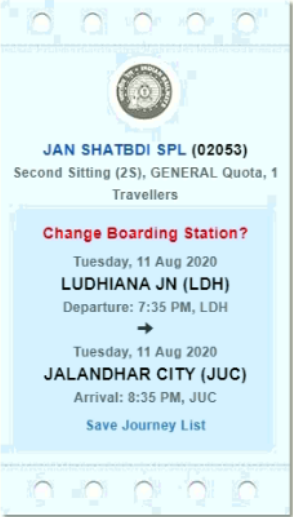
Book only if confirm berths are allotted.

Preferred Coach ID

The berths will be allotted based on the system logic, depending on availability at that point of time. If you need assured Lower Berths or assured compact accommodation (in same coach), please select one of the options\*.

None

Book, only if all berths are allotted in same coach.



**JAN SHATBDI SPL (02053)**  
Second Sitting (2S), GENERAL Quota, 1 Travellers

**Change Boarding Station?**

Tuesday, 11 Aug 2020  
**LUDHIANA JN (LDH)**  
Departure: 7:35 PM, LDH

→

Tuesday, 11 Aug 2020  
**JALANDHAR CITY (JUC)**  
Arrival: 8:35 PM, JUC

[Save Journey List](#)

## Step 13 : Click on “+Add Passengers” to add more passengers

← → ↻ agent.irctc.co.in/nget/booking/psgninput

Note: Please submit full name of the passengers instead of initials.  
Note: The ID card will be required during journey

1	ajitesh pandey	32	Male	Window Side	India	X
2	karan	30	Male	No Preference*	India	X

[+ Add Passenger](#)

Travelling with a Child below 5 Years of age? [Click Here](#) to enter details.

Please ensure that the names of all passengers match with their travel documents\*.

Consider for Auto Upgradation.

Book only if confirm berths are allotted.

Preferred Coach ID

The berths will be allotted based on the system logic, depending on availability at that point of time. If you need assured Lower Berths or assured compact accommodation (in same coach), please select one of the options\*.

None

Book, only if all berths are allotted in same coach.

**JAN SHATBDI SPL (02053)**  
Second Sitting (2S), GENERAL Quota, 2 Travellers

**Change Boarding Station?**

Tuesday, 11 Aug 2020  
**LUDHIANA JN (LDH)**  
Departure: 7:35 PM, LDH

→

Tuesday, 11 Aug 2020  
**JALANDHAR CITY (JUC)**  
Arrival: 8:35 PM, JUC

[Save Journey List](#)

## Step 14 : Click “Yes and I accept the terms & conditions” on Travel Insurance

**Travel Insurance**  
Do you want to take Travel Insurance (₹0.49/person)?  Yes and I accept the [terms & conditions](#)  No

GST Details (Optional)

**Your Destination Address**

<input type="text" value="st no 1 hargobind nagar"/>	<input type="text" value="ludhiana"/>	<input type="text" value="Correspondence 3 (Optional)"/>	<input type="text" value="141001"/>
<input type="text" value="PUNJAB"/>	<input type="text" value="Ludhiana"/>	<input type="text" value="Bharat Nagar S.O (Ludhiana)"/>	

## Step 15 : Enter complete “Destination Address, Pin code, Email ID & Mobile number”

<b>Travel Insurance</b> Do you want to take Travel Insurance (₹0.49/person)? <input checked="" type="radio"/> Yes and I accept the <a href="#">terms &amp; conditions</a> <input type="radio"/> No			
GST Details (Optional)		GST Identification Number(GSTIN)	
<b>Your Destination Address</b>			
st no 1 hargobind nagar	jalandhar	Correspondence 3 (Optional)	144004
PUNJAB	Jalandhar	Preet Nagar S.O (Jalandhar)	
Email: <b>abhikumar0395@gmail.com</b> Ticket details will be sent to this email		ISD-Mobile Number: 91 9779700887 SMS will be sent to this number	



## Step 16 : Select the payment mode to proceed & Continue

PUNJAB	Jalandhar	Preet Nagar S.O (Jalandhar)
Email: <b>abhikumar0395@gmail.com</b> Ticket details will be sent to this email		ISD-Mobile Number: 91 9779700887 SMS will be sent to this number
<b>Please select the payment mode to proceed</b>		
<input checked="" type="radio"/> Pay through Credit & Debit Cards / Net Banking / Wallets / Bharat QR / Pay on Delivery and Others Convenience Fee: ₹15/- + GST		<input type="radio"/> Pay through BHIM/UPI Convenience Fee: ₹10/- + GST
<p>Replan Continue</p>		

## Step 17 : Review Booking / Journey Details & enter Captcha code below

**JAN SHATBDI SPL (02053)** | Second Sitting (2S) | GENERAL | 1 Travellers [Train Schedule](#)

From station: **LUDHIANA JN (LDH)** | Departure : 11 Aug 2020 19:35 hrs  
Arrival station: **JALANDHAR CITY (JUC)** | Arrival: 11 Aug 2020 20:35 hrs

Availability Status: **AVAILABLE-0148 \***

**Travelling Passengers**

<b>ajitesh pandey</b>	32   M   Window Side
Opt Birth: <b>Yes</b>	Nationality: <b>India</b> Senior Citizen: <b>No</b>

Fill the characters below: 6 g c e 2 6

**JAN SHATBDI SPL (02053)**  
Second Sitting (2S), GENERAL Quota, 1 Travellers

Ticket Fare:	₹75.00*
Convenience Fee: (Incl. of GST)	₹17.70
Travel Insurance Premium: (Incl. of GST)	₹0.49
<b>Total Fare :</b>	<b>₹93.19</b>

**RUPEES NINETY THREE AND NINETEEN PAISA**

\*Ticket fare includes total GST of ₹0.00

## Step 18 : Click “Yes” to proceed for booking on Confirmation page

JAN SHATBDI SPL (02053) | Second Sitting (2S) | GENERAL | 1 Travellers Train Schedule

### Confirmation

There are Maximum Waiting List Limits in the PRS booking system for which Waitlisted Tickets can be issued after all confirmed tickets are exhausted. Your ticket booking request may get declined as the Maximum Waiting List Limit may be reached in the booking system by the time payment success response is received from your bank. In such case, your deducted amount will be refunded back, without any deductions, to your bank account in 3-5 working days.

Do you want to proceed for booking?

पीआरएस बुकिंग प्रणाली में अधिकतम प्रतीक्षारत सूची सीमित है जिसके लिए पुष्टिकृत टिकटों की बुकिंग के बाद प्रतीक्षारत टिकट जारी किये जा सकते हैं। आपकी टिकट बुकिंग आयुह को अस्वीकृत किया जा सकता है यदि अधिकतम प्रतीक्षारत सूची की सीमा आपके बैंक से प्राप्त सफल भुगतान प्रक्रिया से पहले ज्यादा हो गई। ऐसे मामले में आपकी काटी गई धनराशि बिना किसी कटौती के 3 से 5 कार्य दिवसों में आपके बैंक खाते में वापस कर दी जाएगी।

क्या आप बुकिंग के लिए आगे बढ़ना चाहते हैं?

\*Ticket fare includes total GST of ₹0.00

## Step 19 : Select “Mobisafar RDS PG” as Payment options & Make Payment

Payment Options

RDS URL

Mobisafar RDS PG  
NA  
**Make Payment**

Safe & Secure Payments

In case of cancellation, the refund will be applicable as per New Railway Refund Rules. Please visit "Refund Rule" section at IRCTC home page.

JAN SHATBDI SPL (02053)	
Second Sitting (2S), GENERAL Quota, 1 Travellers	
Ticket Fare:	₹75.00*
Convenience Fee: (Incl. of GST)	₹17.70
Travel Insurance Premium: (Incl. of GST)	₹0.49
<b>Total Fare :</b>	<b>₹93.19</b>
<b>RUPEES NINETY THREE AND NINETEEN PAISA</b>	
*Ticket fare includes total GST of ₹0.00	

## Step 20 : Enter UserCode\* and Password



### Mobisafar RDS Payment for Rail E-tickets

Transaction Amount(Railway Fare + IRCTC Service Charges) **103.89**

UserCode\*

Password\*

## Step 21 : Click on “Pay”



### Mobisafar RDS Payment for Rail E-tickets

Account Balance	701.14
UserCode	mSP1382
Transaction Amount(Railway Fare + IRCTC Service Charges)	103.89

[Pay](#) [Cancel](#)


## Step 22 : Booking Confirmed. Click on Print Ticket to get the E – Ticket

Note: Departure Time and Arrival Time displayed are liable to change. Please check correct departure & arrival time from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.

PNR NO: 2539181580 Transaction ID: 100002376538179

Train No.	Date	Adult	Child	Class	Quota
02053	Aug 11, 2020	1	0	Second Sitting (2S)	GENERAL


**JAN SHATBDI SPL (02053)**

Tuesday, August 11, 2020  
**LUDHIANA JN (LDH)**  **JALANDHAR CITY (JUC)**  
Departure: N.A. Arrival: N.A.  
Boarding Station: LUDHIANA JN (LDH) Ticket Type: E-ticket K.M.: 57

Total Fare : : ₹93.19 ( Rupees Ninety Three And Nineteen Paise )

Travelling Passengers

**AJITESH PANDEY** 32 | M | Window Side  
Booking Status: CNF Coach: D4 Seat / Berth / WL No: 49 (WS)  
Nationality: India Senior Citizen: No Insurance: Yes  
Current Status: CNF Coach: D4  
Seat / Berth / WL No: 49 (WS)



Scan code to view and save ticket on your mobile.

[Print Ticket\(English\)](#)  
[Print Ticket\(Hindi\)](#)  
[Book Return/Onward Ticket](#)  
[Book Another Ticket](#)

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# Step 23 : Here's the E - Ticket

8/5/2020

**IRCTC's e-Ticketing Service**  
**Electronic Reservation Slip (Agent)**

1. You can travel on e-ticket sent on SMS or take a Virtual Reservation Message (VRM) along with any one of the prescribed ID in original. Please do not print the ERS unless extremely necessary. This Ticket will be valid with an ID proof in original. Please carry original identity proof. If found traveling without original ID proof, passenger will be treated as without ticket and charged as per current Railway Rules.

2. Only confirmed/Partially confirmed E-Ticket is valid for travel.

3. Fully Verified E-Ticket is valid for travel if it remains fully verified after reservation of berth and the refund of the booking amount shall be credited to the account used for payment for booking of the ticket. Unverified E-Ticket will be treated as Invalid.

4. Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket - Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertaking of State / Central Government / District Administrations / Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card "Aadhaar" - m-Aadhaar, e-Aadhaar, (Passenger showing the Aadhaar/Driving License from the "Travel Document" section by logging into his/her Digilocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).

5. Service Accounting Code (SAC) 999411: Local and transport services of passengers by railways for distance upto 150 Kms. Service Accounting Code (SAC) 999410: Sightseeing transportation services by railways for Tourist. Total Service Accounting Code (SAC) 999421: Long distance transport services of passengers through rail network by Railways for distance beyond 150 Kms.

6. While booking the ticket, you have agreed to hereby read the Health Protocol of destination State of your travel. You are even advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them strictly.

PNR No: 259181630      Train No. & Name: 02063 / JAN BHATBDI SPL      Quota: GENERAL (GN)

Transaction ID: 150002276688178      Date & Time Of Booking: 06-Aug-2020 18:21:14 HR 8      Class: SECOND SITTING (2S)

From: LUDHIANA JNL(DH)      Date Of Journey: 11-Aug-2020      To: JALANDHAR CITY(JUC)

Boarding At: LUDHIANA JNL(DH)      Date Of Boarding: 11-Aug-2020      Scheduled Departure: N.A.

Rev. Upto: JALANDHAR CITY(JUC)      Scheduled Arrival: N.A.      Adult: 1 Child: 0


Passenger Mobile No: 9779700887      Distance: 57KM

Passenger Address

N (NEW TIME TABLE FROM 01-3)

7-2020 CHECK TIME BEFORE BOARDIN

(9) FOOD CHARGES NOT INCLUDED



**FARE DETAIL S :**

Ticket Fare	₹ 75.0	Rupees Seventy Five and Zero Paise
IRCTC Convenience Fee #	₹ 17.7	Rupees Seventeen and Seventy Paise
Travel Insurance Premium (Incl. of GST)	₹ 0.49	Rupees Zero and Forty Nine Paise
Travel Agent Service Charge #	₹ 20.0	Rupees Twenty and Zero Paise
TG Charges	₹ 0.7	Rupees Zero and Seventy Paise
<b>Total Fare</b>	<b>₹ 113.88</b>	<b>Rupees One Hundred Thirteen and Eighty Nine Paise</b>

# Convenience Fee (inclusive of GST) per e-ticket irrespective of number of passengers on the ticket.

**PASSENGER DETAIL S :**

Sl No.	Name	Age	Sex	Booking Status	Current Status
1	AJITE BH PANDEY	52	Male	CNF/D448-WINDOW BIDE	CNF/D448-WINDOW BIDE

Indian Railways GST Details:

Invoice Number : 1528223310159311      Address: Indian Railways New Delhi

Supplier Information		Recipient Information		Taxable		GST IN		GST OUT		Total Tax
SAC Code	GSTIN	GSTIN	Name	Value	Rate	Amount	Rate	Amount	Rate	Amount
999411	07AAGW0992L			75.0						0.0

**AGENT DETAILS :**

Principal Agent:	MOBISAFAR TRAVELS	Corporate Name:	TINKU CAPITAL & TRAVELS
Agent Name:	AHJEEET KUMAR	E-mail ID:	ahjume029@gmail.com
Mobile Number:	9880002287	Contact Number:	0
Address:	102, 103 ST NO 3 CITY GARDEN 33 FOOTA ROAD GANESHPURA, LUDHIANA LUDHIANA, Ludhiana H.O, PUNJAB - 141001		

# Name of Supplier: LUDHIANA JNL(DH)      State Code/Name of Supplier : 0

Ticket Printing Time: 05-Aug-2020 18:21:43 HRS

# It recovers only 57% of cost of travel on an average.

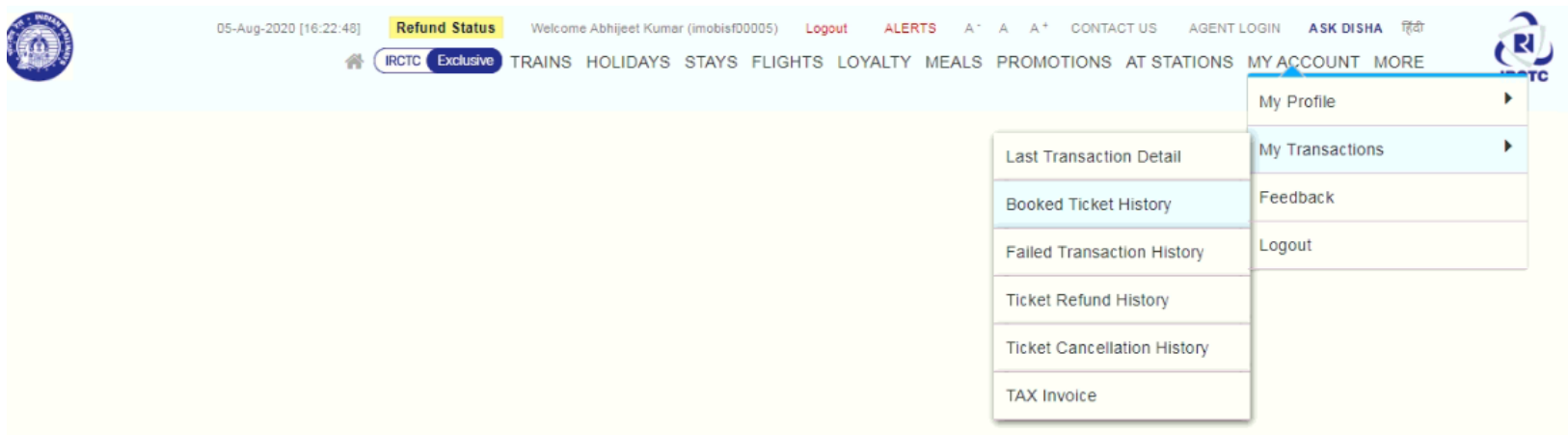
[Print ERS Without Advertisements \(X\)](#)





# RAIL BOOKING CANCELLATION – IRCTC

Step 1 : After agent account login. Go to “My Account → My Transactions → Booked Ticket History”



**Note – Tickets can only be cancelled by the same agent with whom it was booked.**

## Step 2 : Booked tickets will be shown

<b>Booked</b>	Ticket Type: <b>E-ticket</b> Boarding Station: <b>LUDHIANA JN (LDH)</b> Booked From: <b>IRCTC WEBSITE</b>	Vikalp Status: <b>No</b> Date of Boarding: <b>06 Aug 2020 N.A.</b>
<b>09 Aug 2020</b> <b>Booked</b>	PNR Number: <b>2410494993</b> Train Number/Name: <b>02904 / GOLDN TEMPLE SPL</b> From: <b>LUDHIANA JN (LDH)09 Aug 2020</b> Ticket Type: <b>E-ticket</b> Boarding Station: <b>LUDHIANA JN (LDH)</b> Booked From: <b>IRCTC WEBSITE</b>	Transaction ID: <b>100002375257988</b> Booking Date: <b>03 Aug 2020</b> To: <b>MEERUT CANT (MUT)10 Aug 2020 N.A.</b> Vikalp Status: <b>No</b> Date of Boarding: <b>09 Aug 2020 N.A.</b>
<b>11 Aug 2020</b> <b>Booked</b>	PNR Number: <b>2539181580</b> Train Number/Name: <b>02053 / JAN SHATBDI SPL</b> From: <b>LUDHIANA JN (LDH)11 Aug 2020</b> Ticket Type: <b>E-ticket</b> Boarding Station: <b>LUDHIANA JN (LDH)</b> Booked From: <b>IRCTC WEBSITE</b>	Transaction ID: <b>100002376538179</b> Booking Date: <b>05 Aug 2020</b> To: <b>JALANDHAR CITY (JUC)11 Aug 2020 N.A.</b> Vikalp Status: <b>No</b> Date of Boarding: <b>11 Aug 2020 N.A.</b>
<b>14 Aug 2020</b> <b>Booked</b>	PNR Number: <b>2538879650</b> Train Number/Name: <b>04674 / SHAHEED EXP SPL</b> From: <b>LUDHIANA JN (LDH)14 Aug 2020</b> Ticket Type: <b>E-ticket</b> Boarding Station: <b>LUDHIANA JN (LDH)</b> Booked From: <b>IRCTC WEBSITE</b>	Transaction ID: <b>100002365449598</b> Booking Date: <b>08 Jul 2020</b> To: <b>GORAKHPUR JN (GKP)15 Aug 2020 N.A.</b> Vikalp Status: <b>No</b> Date of Boarding: <b>14 Aug 2020 N.A.</b>

### Step 3 : Select the Ticket to be Cancelled and Click on “Cancel Ticket”

Tuesday

**11 Aug**

2020

**Booked**

PNR Number: **2539181580**

Train Number/Name: **02053 / JAN SHATBDI SPL**

From: **LUDHIANA JN (LDH)11 Aug 2020**

Ticket Type: **E-ticket**

Boarding Station: **LUDHIANA JN (LDH)**

Booked From: **IRCTC WEBSITE**

Ticket Charge: **75**

Quota: **GENERAL**

Total Fare Amount: **93.19**

Bank Name: **Mobisafar RDS PG**

Insurance Company: **Bajaj Allianz General Insurance**

Travel Insurance Premium: **0.49 Including GST**

**Click Insurance Company name to submit nomination details. Link will be highlighted once Policy is issued by respective Insurance Company.**

Transaction ID: **100002376538179**

Booking Date: **05 Aug 2020**

To: **JALANDHAR CITY (JUC)11 Aug 2020 N.A.**

Vikalp Status: **No**

Date of Boarding: **11 Aug 2020 N.A.**

Insurance Policy Opted: **Yes**

Class: **2S**

Convenience Fee: **17.7**

Charting Status: **Chart Not Prepared**

Policy Issue date: **05-Aug-2020 Hrs**

Insurance (No of Psgn): **1**

Name	Age	Gender	Booking Status	Berth Preference	Policy No
ajitesh pandey	32	M	CNF/D4/49/WS	WS	05082000462932

[Opt Vikalp Train](#)

[Change Boarding Point](#)

[Cancel Ticket](#)

[Get Pnr Status](#)

[Print E-Ticket](#)

[Get SMS](#)

[NOSB BOOKING](#)

[Book Tourist Package](#)

## Step 4 : Ticket Preview will be shown, Click “Cancel Ticket”

**Cancel Ticket** [X]

PNR Number : 2539181580      Reservation ID : 10002376538179  
Train Name : JAN SHATBDI SPL      Train No. : 02053  
LUDHIANA JN (LDH) → JALANDHAR CITY (JUC)      11 Aug 2020 N.A. - 11 Aug 2020 N.A.  
Booking Date : 05 Aug 2020      Vikalp Status : No  
Quota: GENERAL      Class: 2S  
Ticket Charge : 93.19      Convenience Fee : 17.7  
Bank Name : Mobisafar RDS PG      Charting Status : Chart Not Prepared  
Travel Insured By : Bajaj Allianz General Insurance      Issue Date : 05-Aug-2020 04:21:01 PM  
Travel Insurance Premium : 0.49

Name	Age	Gender	Concession	Booking Status	Current Status	Pass Number
<input checked="" type="checkbox"/> ajitesh pandey	32	M		CNF/D4/49/WS	CNF	0

[Cancel Ticket]

[Opt Vikalp Train] [Change Boarding Point] [Cancel Ticket] [Get Pnr Status] [Print E-Ticket] [Get SMS]  
[NOSB BOOKING] [Book Tourist Package]

## Step 5 : Click “Ok” to process the Cancellation Request

2020      From: LUDHIANA JN (LDH)05 Aug 2020      To: MEERUT CANT (MUT)10 Aug 2020 N.A.

**Confirmation** [X]

Do You Want to Process the Cancellation Request ?

[Cancel] [Ok]

Train Name : JAN SHATBDI SPL      Train No. : 02053

## Step 6 : Ticket Cancelled, click “Print Cancel Receipt” to obtain the cancellation Receipt

Cancel Ticket x

PNR Number : 2539181580  
Train Name : JAN SHATBDI SPL  
LUDHIANA JN (LDH) → JALANDHAR CITY (JUC)  
Booking Date : 05 Aug 2020  
Quota: GENERAL  
Ticket Charge : 93.19  
Bank Name : Mobisafar RDS PG  
Travel Insured By : Bajaj Allianz General Insurance  
Travel Insurance Premium : 0.49  
Cancellation Id : 100000440609163  
Booking Amount : ₹75.00  
Cancellation Charges : ₹60.00

Reservation ID : 100002376538179  
Train No. : 02053  
11 Aug 2020 N.A. - 11 Aug 2020 N.A.  
Vikalp Status : No  
Class: 2S  
Convenience Fee : 17.7  
Charting Status : Chart Not Prepared  
Issue Date : 05-Aug-2020 04:21:01 PM


Date of Cancellation : Aug 5, 2020, 4:26:12 PM  
Refund Amount : ₹15.00

Tandon	Name	Age	Gender	Concession	Booking Status	Current Status	Pass Number
<input type="checkbox"/>	AJITESH PANDEY	32	M		CNF/D4/49/5	CAN	

[Print Cancel Receipt\(English\)](#) [Print Cancel Receipt\(Hindi\)](#)

## Step 7 : Electronic Cancellation Slip

8/5/2020

IRCTC's e-Ticketing Service		Electronic Cancellation Slip (Agent)									
<p>1. You can travel on e-ticket sent on SMS or take a Virtual Reservation Message (VRM) along with any one of the prescribed ID in original. Please do not print the ERS unless extremely necessary. This Ticket will be valid with an ID proof in original. Please carry original identity proof. If found traveling without original ID proof, passenger will be treated as without ticket and charged as per extent Railway Rules.</p> <p>2. Only confirmed/Partially confirmed E-ticket is valid for travel.</p> <p>3. Fully waitlisted E-ticket is invalid for travel if it remains fully waitlisted after preparation of chart and the refund of the booking amount shall be credited to the account used for payment for booking of the ticket. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.</p> <p>4. Valid IDs to be presented during train journey by one of the passengers booked on an e-ticket - Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her DigLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).</p> <p>5. Service Accounting Code (SAC) 996411: Local land transport services of passengers by railways for distance upto 150 KMs Service Accounting Code (SAC) 996416: Sightseeing transportation services by railways for Tourist Ticket Service Accounting Code (SAC) 995421: Long distance transport services of passengers through rail network by Railways for distance beyond 150 KMs</p> <p>6. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.</p>											
											
PNR No: 2539181580	Train No. & Name: 02053 / JAN SHATBDI SPL	Quota: GENERAL (GN)									
Cancellation ID: 100000440609163	Date & Time Of Booking: 05-Aug-2020 16:21:14 HRS	Class: SECOND SITTING (2S)									
From: LUDHIANA JN(LDH)	Date Of Journey: 11-Aug-2020	To: JALANDHAR CITY(JUC)									
Boarding At: LUDHIANA JN(LDH)	Date Of Boarding: 11-Aug-2020	Scheduled Departure: N.A.									
Resv. Upto: JALANDHAR CITY(JUC)	Scheduled Arrival: N.A.	Adult: 1 Child: 0									
Passenger Mobile No: 9779700887	Distance: 57KM										
Passenger Address											
Date Of Cancellation:	05-Aug-2020 16:26:12 HRS										
<b>FARE DETAILS :</b>											
Total Collected Fare	₹76.0	Rupees Seventy Five and Zero Paise									
Cancellation Fee	₹80.0	Rupees Eighty and Zero Paise									
Total Refund Amount	₹16.0	Rupees Fifteen and Zero Paise									
<b>PASSENGER DETAILS :</b>											
Sl No.	Name	Age	Sex	Booking Status	Current Status						
1	AJITESH PANDEY	32	Male	CNF/D/49/WINDOW SIDE	CAN						
Indian Railways GST Details :											
Invoice Number : P 82026918168022 Address: Indian Railways New Delhi											
Supplier Information		Recipient Information		Taxable Value	CGST	SGST/UGST	IGST	Total Tax			
BAC Code	GTIN	GTIN	Name	Address	Value	Rate	Amount	Rate	Amount	Rate	Amount
898411	07AAA0M0289C1ZL				0.0						0.0
<b>AGENT DETAILS :</b>											
Principle Agent:	MOBISAFAR TRAVELS	Corporate Name:	TINKU CAPITAL & TRAVELS								
Agent Name:	ABHIJEET KUMAR	E-mail ID:	abhikumar0395@gmail.com								
Mobile Number:	8283000327	Contact Number:	0								
Address:	NO 153 BT NO 3 CITY GARDEEN 33 FOOTA ROAD GAIBPURA, LUDHIANA, LUDHIANA H. O, PUNJAB - 141001										
Place of Supply: LUDHIANA JN(LDH) State Code/Name of Supplier : 0											
Ticket Printing Time: 05-Aug-2020 16:26:33 HRS											

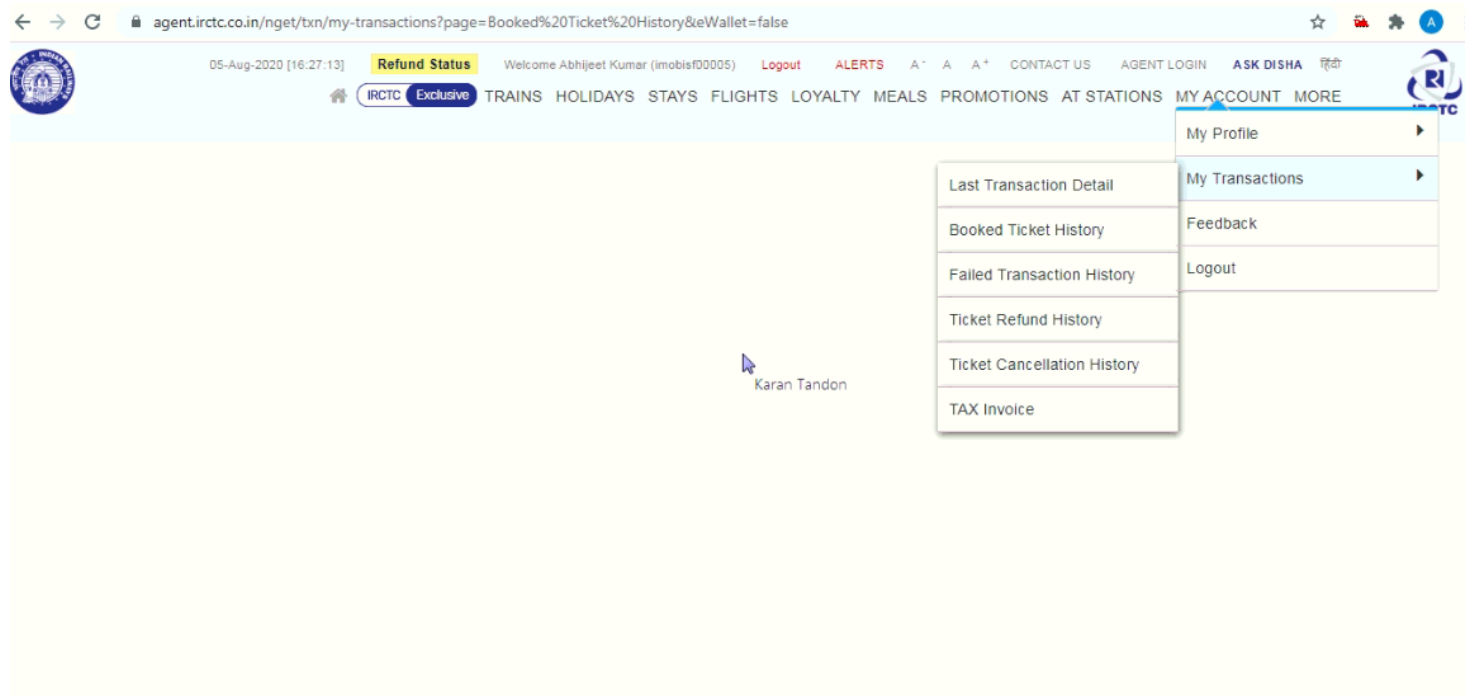


# CANCELLED TICKET SECURED REFUND VIA OTP – IRCTC





## Step 1 : After agent account login. Go to “My Account → My Transactions → Ticket Cancellation History”

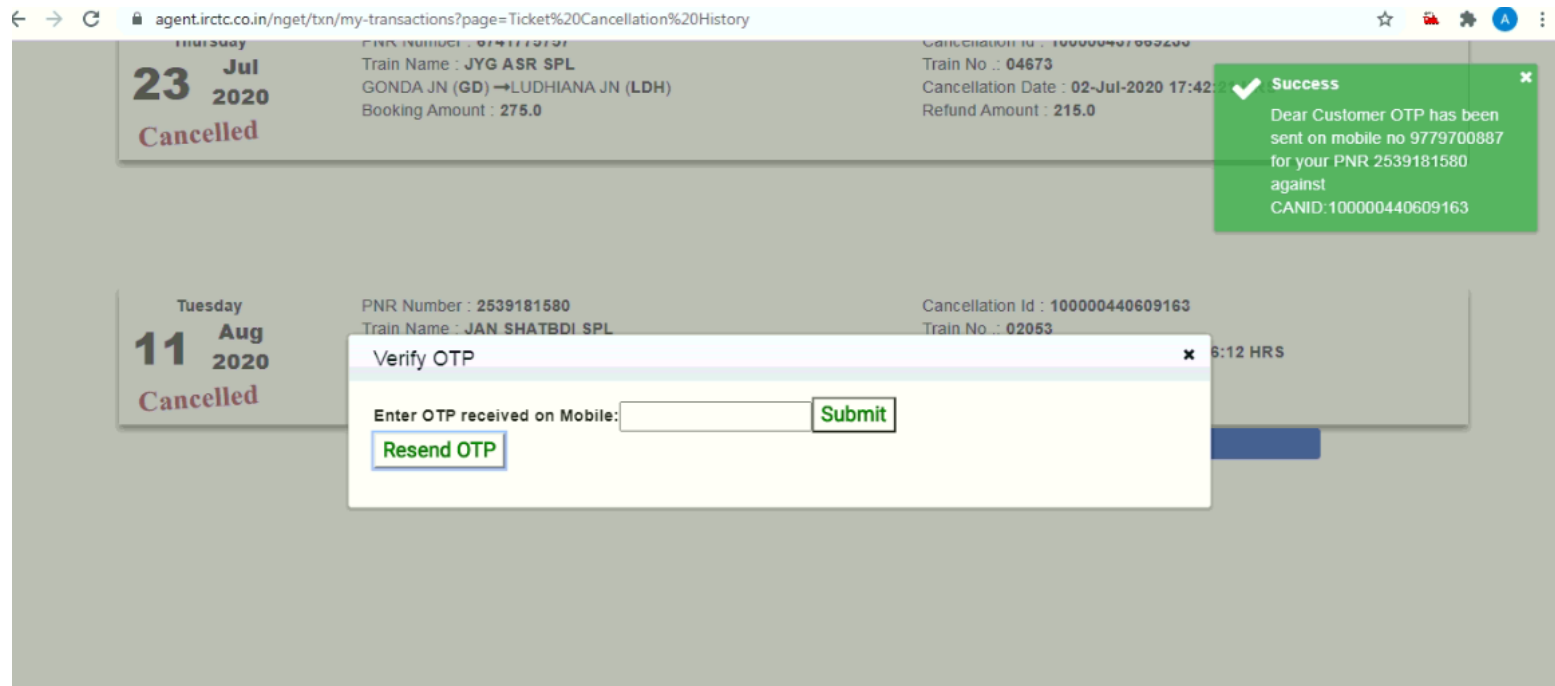


The screenshot shows the IRCTC agent portal interface. The browser address bar displays the URL: `agent.irctc.co.in/nget/txn/my-transactions?page=Booked%20Ticket%20History&eWallet=false`. The page header includes the IRCTC logo, a welcome message for Abhijeet Kumar (imobisf00005), and navigation links for Logout, ALERTS, CONTACT US, AGENT LOGIN, and ASK DISHA. A main menu bar contains links for IRCTC, Exclusive, TRAINS, HOLIDAYS, STAYS, FLIGHTS, LOYALTY, MEALS, PROMOTIONS, AT STATIONS, MY ACCOUNT, and MORE. The MY ACCOUNT dropdown menu is open, showing options: My Profile, My Transactions, Feedback, and Logout. The My Transactions dropdown menu is also open, showing options: Last Transaction Detail, Booked Ticket History, Failed Transaction History, Ticket Refund History, Ticket Cancellation History, and TAX Invoice. The user's name, Karan Tandon, is visible in the center of the page.

## Step 2 : Click “Verify” to proceed for refund

<p>Tuesday <b>11 Aug</b> 2020 <b>Cancelled</b></p>	<p>PNR Number : 2539181580 Train Name : JAN SHATBDI SPL LUDHIANA JN (LDH) → JALANDHAR CITY (JUC) Booking Amount : 75.0</p>	<p>Cancellation Id : 100000440609163 Train No. : 02053 Cancellation Date : 05-Aug-2020 16:26:12 HRS Refund Amount : 15.0</p>
<p>Karan Tandon</p>		<p>Verify</p>

### Step 3 : OTP sent on Passenger's mobile number



The screenshot shows a web browser window with the URL `agent.irtc.co.in/nget/txn/my-transactions?page=Ticket%20Cancellation%20History`. The page displays a list of cancelled tickets. The first entry is for a ticket cancelled on July 23, 2020, for train JYG ASR SPL. The second entry is for a ticket cancelled on August 11, 2020, for train JAN SHATBDI SPL. A modal window titled "Verify OTP" is open over the second entry, prompting the user to "Enter OTP received on Mobile:" with a text input field and a "Submit" button. A "Resend OTP" button is also visible. A green success message box is overlaid on the top right of the page, stating: "Success Dear Customer OTP has been sent on mobile no 9779700887 for your PNR 2539181580 against CANID:100000440609163".

## Step 4 : Enter OTP received on Mobile

Tuesday  
**11** Aug  
2020  
Cancelled

PNR Number : 2539181580  
Train Name : JAN SHATABDI SPL

Cancellation Id : 100000440609163  
Train No. : 02053

Verify OTP ✕ 6:12 HRS

Enter OTP received on Mobile:

## Step 5 : Refund Initiated

Tuesday  
**11** Aug  
2020  
Cancelled

PNR Number : 2539181580  
Train Name : JAN SHATBDI SPL  
LUDHIANA JN (LDH) → JALANDHAR CITY (JUC)  
Booking Amount : 75.0

Cancellation Id : 100000440609163  
Train No : 02053  
Cancellation Date : 05-Aug-2020 16:26:12 HRS  
Refund Amount : 15.0

Quota : GENERAL (GN)

Class : SECOND SITTING (2S)

Name	Age	Gender	Status	Cancellation Date
ajitesh pandey	32	Male	Cancelled	05-Aug-2020 16:26:12 HRS

## FAQ

- Transaction status is showing "Failed"**
  - Amount already refunded in your wallet. Please check ledger statement.
  
- Transaction status is showing "Pending".**
  - Please raise complaint on portal. Our customer care executive will get back on this.
  
- Transaction status is showing "Success".**
  - PNR generated Successfully. Kindly check status on IRCTC Login



THANK YOU

